

# DATACOMM ELECTRONICS

## ExtendedWarrantySubmissionRequest

Submit completed form to: Returns@datacommelectronics.com

Instructions: Complete all sections of this form in full. Incomplete submissions will not be reviewed. DataComm Electronics will respond to all extended warranty requests in writing within 10 business days of receipt. Extended warranty coverage is not guaranteed and is subject to DataComm's review and written approval. Standard one (1) year limited warranty applies to all products until an extended warranty is approved.

### SECTION 1 — SUBMITTING DEALER / INSTALLER INFORMATION

Company / Dealer Name:	DataComm Account Number:
Contact Name:	Title / Role:
Phone Number:	Email Address:
Mailing Address:	City / State / ZIP:
License Number (if applicable):	Years in Business:

### SECTION 2 — PROJECT INFORMATION

Project Name:	Project Type: <input type="checkbox"/> Single-FamilyResidential <input type="checkbox"/> Multifamily / MDU <input type="checkbox"/> Commercial <input type="checkbox"/> Hospitality <input type="checkbox"/> Mixed-Use <input type="checkbox"/> Other: _____
Project Address:	City / State / ZIP:
Number of Units / Drops:	Number of Buildings:
Estimated Installation Start Date:	Estimated Completion Date:
Project Status: <input type="checkbox"/> Pre-Construction <input type="checkbox"/> In Progress <input type="checkbox"/> Completed	Extended Warranty Period Requested: <input type="checkbox"/> 2Years <input type="checkbox"/> 3Years <input type="checkbox"/> 5Years <input type="checkbox"/> Other: _____

### SECTION 3 — DEVELOPER & GENERAL CONTRACTOR INFORMATION

Developer / Owner Name:	Developer Contact Name:
Developer Phone:	Developer Email:
General Contractor Company:	GC Contact Name:

GC Phone:	GC Email:
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### SECTION 4 — DATACOMM PRODUCTS BEING INSTALLED

List all DataComm products included in this warranty request. Attach additional sheets if needed.

Product Description	Part Number (SKU)	Quantity	DataComm Invoice #	Date Purchased

### SECTION 5 — SYSTEM & INFRASTRUCTURE DETAILS

This section helps DataComm evaluate the installation environment for extended warranty eligibility.

Cable Brand & Category Being Used:	Cable Supplier / Distributor:
Panel / Enclosure Brand & Model:	Network Switch Brand & Model:
Access Point Brand & Model (if applicable):	Router / Gateway Brand & Model:
Are any non-DataComm connectivity components being used in the same system? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please describe: _____	Installation Environment: <input type="checkbox"/> Indoor <input type="checkbox"/> Outdoor <input type="checkbox"/> Both <input type="checkbox"/> Plenum <input type="checkbox"/> Non-Plenum <input type="checkbox"/> Riser
Additional System Notes / Special Conditions:	

### SECTION 6 — INSTALLATION STANDARDS & CERTIFICATION

Will installation follow TIA/EIA or BICSI standards? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NotApplicable	Will installation be inspected or tested post-completion? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown
Installer Certifications Held (check all that apply): <input type="checkbox"/> BICSI RCDD <input type="checkbox"/> BICSI Installer <input type="checkbox"/> CEDIA <input type="checkbox"/> NCTI <input type="checkbox"/> Other: _____ <input type="checkbox"/> None	Has installer previously installed DataComm products? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, approximate number of prior projects: _____

## SECTION 7 — CERTIFICATION & SIGNATURE

By signing below, the submitting party certifies that all information provided in this form is accurate and complete to the best of their knowledge. The submitting party acknowledges that DataComm Electronics reserves the right to approve or deny this extended warranty request at its sole discretion, and that approval is not guaranteed. Submission of this form does not constitute warranty approval.

Printed Name:	Title:
Signature: _____	Date: _____

## SECTION 8 — SUPPORTING DOCUMENTATION CHECKLIST

Please attach the following documents with your submission where available. Incomplete submissions may delay review.

- Copy of DataComm purchase invoice(s)
- Project floor plan or wiring diagram
- Product specification sheets for all non-DataComm components listed in Section 5
- Installer license or certification documentation
- Photos of completed installation (if available)
- Any additional documentation supporting the warranty request

Submit completed form and all supporting documents to:  
DataComm Electronics —Returns & Warranty Department  
Returns@datacommelectronics.com  
DataComm will respond in writing within 10 business days of receipt.